

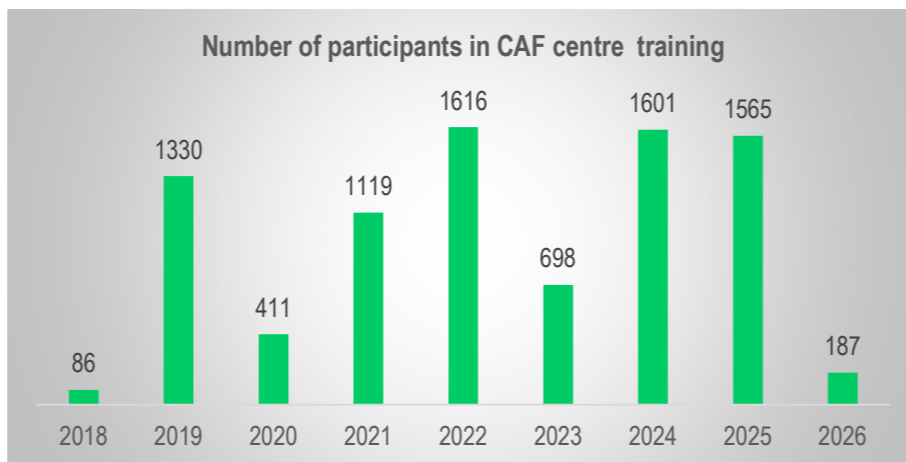
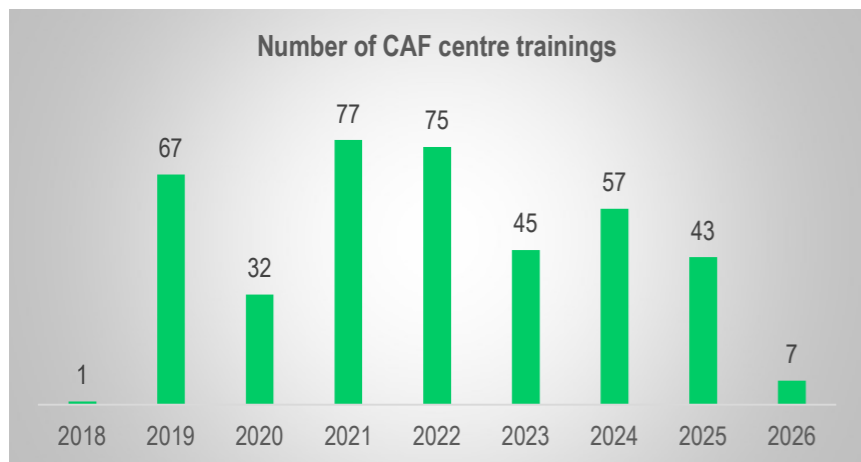


CAF CENTRUM

Total number of completed CAF Centre training activities **404**

Total number of participants in CAF Centre training activities **8613**

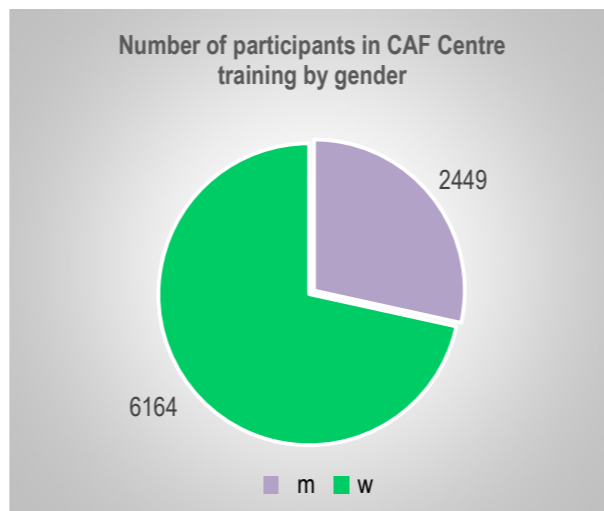
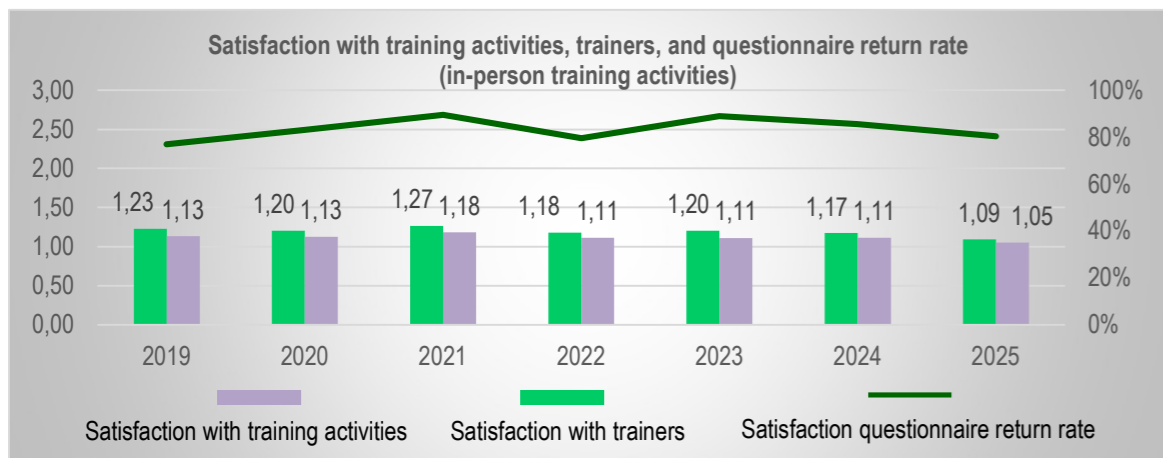
Total number of public administration organisations whose employees participated in training through the CAF Centre **662**



### Successful CAF model implementations supported by the CAF Centre (2023 - 2024):

**9/9**

3 municipalities, 1 ministry, 1 university, 4 state institutions



### Successful CAF model implementations supported by the CAF Centre (2020 - 2022):

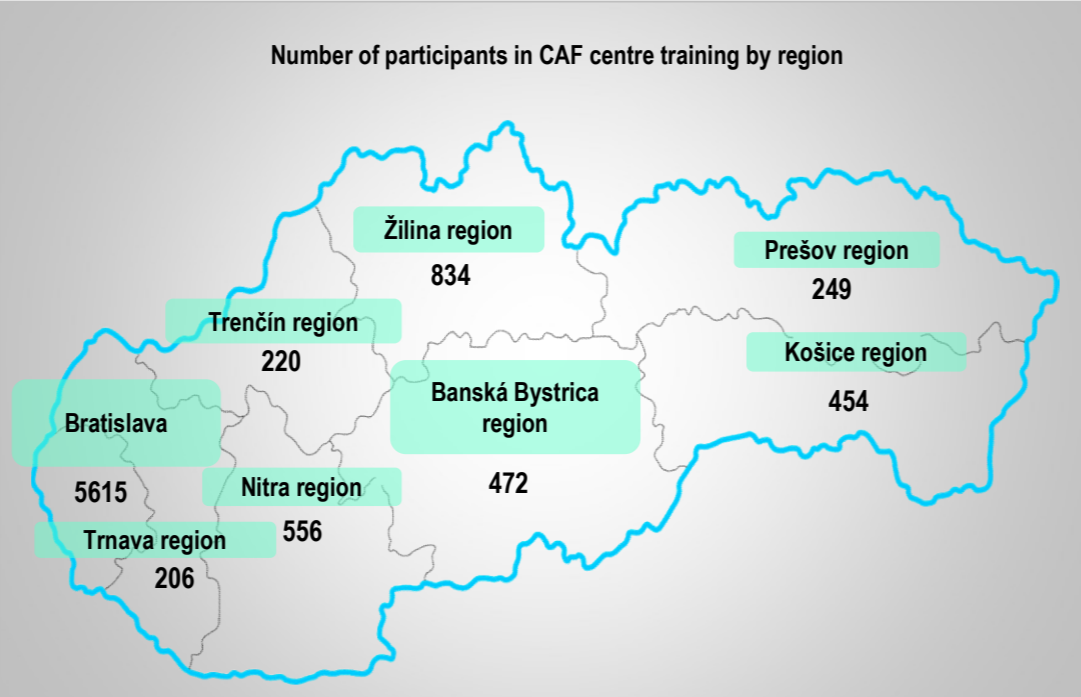
**15/15**

9 municipalities, 4 secondary schools, 2 state institutions

Number of awarded Effective CAF User Labels

\* Note: rating scale 1 - 4, where 1 is very satisfied, and 4 is very dissatisfied.

- CAF centre website:
- 
- All about CAF and its implementation
  - Slovak database of CAF users
  - Database of CAF model good practices
  - Online search in the CAF Model Application Guide
  - Online Easy CAF self-assessment tool
  - Offer of CAF centre training activities
  - Online registration for CAF centre training
  - News from home and abroad
  - Terminology dictionary in the field of quality
  - Published methodologies and studies
  - Basic information on the ISO 9001 Quality Management System and its implementation



- ### Published methodologies and studies
- Related to Total Quality Management - CAF Model:*
- Application issues in CAF model implementation in Public Administration
  - CAF Model Application Guide - Methodology for creating Self-Assessment Reports
  - Easy CAF
- Related to Management Systems:*
- Implementation of Management Systems in Public Administration (PA) Organisations
  - Support for effective management of PA institutions through management system standards
  - Implementation of the Anti-Bribery Management System according to the ISO 37001 standard
- Related to other topics of quality management and social responsibility:*
- Obtaining feedback from stakeholders
  - Social Responsibility in Public Administration
  - Methodology for the development of benchmarking in Public Administration
  - Tool for self-assessment of quality culture